

**Please direct all
communications to:**

P.O. Box 459
Grand Central Station
New York, NY 10163
Fax: (212) 870-3003

December 13, 2024

To: Canadian GSRs, DCMs, Area Officers and Committee Chairs, Delegates, Alt Delegates, Appointed Committee Members, Nontrustee Directors, Trustees, Intergroups and Central Offices

Dear A.A. friends,

As many may be aware, due to the ongoing Canada Post strike, mail services have been disrupted nationwide, delaying the delivery of various correspondence to and from the General Service Office in New York City.

Please be assured, we are here to support you and are ready to promptly process your correspondence when received.

- **Literature:**

To date we have not received reports of shipping delays, however, we understand the strike has placed a significant increase in volume upon alternative shipping vendors and delays beyond our control are possible.

Our Canadian warehouse has taken the necessary measures to limit any shipping delays.

Canada Post has been temporarily removed from the options available for use in shipping from our Canadian warehouse. Our standard shipping charges have not changed.

- **Making Contributions:**

We are aware of the importance to many groups and members that contributions sent at this time of year are credited to 2024 contribution totals. We routinely record contributions into the month indicated on the date of the cheque, so you can rest assured contributions received by the end of January that were delayed due to the strike will be posted in December.

There are two alternatives to postal mail: courier or online contributions.

We have heard about one district where the groups have shared the courier costs to

send their cheques in by courier. This may be an option for some groups either together or individually.

Courier deliveries can be sent to:

Alcoholics Anonymous
475 Riverside Drive, 11th Floor
New York, NY 10115

Delivery Hours: Monday through Friday, from 9 a.m. to 3 p.m.

We understand making contributions online isn't feasible for all, but it is an alternative that will bypass regular mail delays and reduce postal and handling costs.

You can make an online contribution through aa.org [here](#). If you're interested, you can also set up a reoccurring contribution.

When Canada Post service resumes and you are contributing by cheque, please make your cheque payable to the General Service Board and use the applicable mailing address:

Cheques in Canadian Dollars	Cheques in U.S. Dollars
General Service Office Post Office Box 459 Grand Central Station New York, NY 10163	General Service Office Post Office Box 2407 James A. Farley Station New York, NY 10116-2407

- **Other Correspondence**

It is likely that all other correspondence sent via regular mail to our Grand Central Station address will be delayed. If possible, corresponding via email with our [Member Services representatives](#) is preferred during this time.

If you have any questions or experience delays, please email our Member Services Department at memberservices@aa.org. or call us at 212-870-3023. We will do all we can to assist you in navigating through these challenges.

Regards,
Malini Singh
Director of Operations